

Improving Skills in Recognising and Responding to the Abuse of Older People



A Workshop for Frontline Workers and Managers

As a frontline worker or manager you have a critical role to play in identifying and responding to the abuse of older people. In this interactive training session you will learn how to identify different forms of abuse, signs and risk factors.



During this training session, participants will

- Learn about the role of the NSW Elder Abuse Helpline and Resource Unit and the *NSW Interagency Policy*
- Explore the societal context of elder abuse and the rights of older people
- Identify elder abuse types and signs using a case study approach
- Examine the complexity of elder abuse, risk factors and barriers to recognising and reporting
- Understand duty of care & appropriate action to take when elder abuse is disclosed, witnessed or suspected
- Learn how to respond to reports of alleged abuse (both from a frontline and senior management perspective)

When:

Tuesday 11 September 2018
1:00 pm to 4:00 pm

Cost: Free for volunteers and staff
Priority of access to CHSP funded services

Funded by the Australian Government Department of Health

Where:

Newtown Neighbourhood Centre
(The Rainbow Rm) 1 Bedford St, Newtown

Facilitator: Shelly Harpur, NSW Elder Abuse Helpline & Resource Unit



Bookings and enquires **9750 9344** or customerservice@4cs.org.au

