



ADVOCACY ESSENTIALS

An information/training session provided by:
**Pat Joyce, The Aged Rights Service (TARS) and
Maria Katrivesis, Multicultural Disability Advocacy
Association NSW (MDAA)**

When: Monday 2 April 2012
Where: Carrington Centre Meeting Room, 2 Carrington Square CAMPSIE
Enter at glass doors next to Meals on Wheels
Time: 10am – 1.30pm
Cost: \$10 current HACC volunteers, \$5 for new volunteers or those interested in doing so, \$20 HACC staff.

10am – 11.30am

Pat Joyce Manager Advocacy
The Aged Care Rights Service (TARS)

Topics include:

- What is advocacy?
- Assisting care recipients to access independent advocates
- Rights and responsibilities of care recipients
- Community Care Common Standards – what that means in relation to Advocacy
- The Aged Care Rights Service including aged care advocacy, Older Persons Legal Service, retirement Village advocacy

12noon – 1.30pm

Maria Katrivesis
Multicultural Disability Advocacy Association

Topics include:

- What is MDAA?
- What services are provided by MDAA?
- Key issues arising for people from non English speaking backgrounds with a disability
- Taking a culturally competent approach to advocacy
- Explaining advocacy to clients



STARS provides training for HACC staff and volunteers in the LGA's of Canterbury, Leichhardt and Marrickville. Bookings – Deb Helmrich 9750-9344 or starstraining@4cs.org.au
Volunteer Network provides training for HACC volunteers in the LGA's of Burwood, Ashfield, Canada Bay and Strathfield. Bookings: Jacqueline.martins@burwood.nsw.gov.au